IsatPhone 2 (Model 2.1) firmware version 01.00.12 has now been released and is available for download. Please follow the link below:
http://www.inmarsat.com/support/isatphone-2-support/

Firmware version 01.00.12 supersedes the firmware version 01.00.05 that was released in August 2018.

**Recommendations for installation**
This is a *recommended* firmware upgrade, meaning that the features introduced by the firmware are important but not critical for the GSPS service including the network and the IsatPhone 2 (Model 2.1) handset.

Handsets purchased with firmware version 01.00.12 installed cannot be downgraded to an earlier firmware version.

**Pre-requisites for installation and advice after installation**
In order to upgrade the handset’s firmware you must have a PC running Windows 10, Windows 8, Windows 7 or Windows XP. The **USB drivers** and **IsatPhone 2 firmware upgrade tool** for IsatPhone 2 (Model 2.1) must be installed.

These can be found on the Inmarsat support website by visiting http://www.inmarsat.com/support/isatphone-2-support/

Please read the installation guides for the firmware upgrade tool and USB drivers which are also downloadable from the website.

**Installing IsatPhone 2 (Model 2.1) firmware 01.00.12**
To install IsatPhone 2 (Model 2.1) firmware 01.00.12:

a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC

b. Double click on Inmarsat’s firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 1 - 2 minutes. After installation, you can check the firmware version by switching on the phone and selecting **Menu > Settings > About > Firmware version**

**Fixes and enhancements in this release**
- Compatible with updated internal hardware
- Removed crash during Mobile Originated call
- Corrected battery icon when powering down from ghost mode
- Corrected popup language when doing Factory or Defaults reset
- Corrected reboot when inserting roaming SIM Card

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