

IsatPhone 2 (Model 2.1) Firmware 01.00.12

Briefing note
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IsatPhone 2 (Model 2.1) firmware version 01.00.12 has now been released and is available for download. Please follow the link below:

<http://www.inmarsat.com/support/isatphone-2-support/>

Firmware version 01.00.12 supersedes the firmware version 01.00.05 that was released in August 2018.

Recommendations for installation

This is a **recommended** firmware upgrade, meaning that the features introduced by the firmware are important but not critical for the GSPS service including the network and the IsatPhone 2 (Model 2.1) handset.

Handsets purchased with firmware version 01.00.12 installed cannot be downgraded to an earlier firmware version.

Pre-requisites for installation and advice after installation

In order to upgrade the handset's firmware you must have a PC running Windows 10, Windows 8, Windows 7 or Windows XP. The **USB drivers** and **IsatPhone 2 firmware upgrade tool** for IsatPhone 2 (Model 2.1) must be installed.

These can be found on the Inmarsat support website by visiting <http://www.inmarsat.com/support/isatphone-2-support/>

Please read the installation guides for the firmware upgrade tool and USB drivers which are also downloadable from the website.

Installing IsatPhone 2 (Model 2.1) firmware 01.00.12

To install IsatPhone 2 (Model 2.1) firmware 01.00.12:

- a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC
- b. Double click on Inmarsat's firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 1 - 2 minutes. After installation, you can check the firmware version by switching on the phone and selecting **Menu > Settings > About > Firmware version**

Fixes and enhancements in this release

- Compatible with updated internal hardware
- Removed crash during Mobile Originated call
- Corrected battery icon when powering down from ghost mode
- Corrected popup language when doing Factory or Defaults reset
- Corrected reboot when inserting roaming SIM Card

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