



Benefits

- 1** Boosts crew morale by allowing them to keep in contact with family and friends on shore
- 2** Simple pricing with one global rate all day, every day
- 3** Calls made via a special access number – no charges to the vessel*
- 4** With ChatCard Online, ship owners and managers can create e-vouchers and email them to the vessel instantly, to avoid holding a large stock of cards
- 5** Unique PIN numbers for extra caller security

ChatCard

Pre-paid satellite phone cards for crew

Boost crew morale with ChatCard, a flexible, affordable pre-paid calling card/e-card, giving crewmembers the freedom to stay in touch with family and friends while at sea, anywhere, anytime.

Ship owners and operators benefit from full business communication separation; ChatCard calls are not be charged to the vessel.

With ChatCard there are no hidden charges or catches. Credits can be topped-up anytime and crew only pay for what they use, with great rates all day, every day!

Easy to use – simple instructions are on the card

- > Dial the short code to reach the ChatCard system
- > Enter unique PIN code
- > Dial the telephone number



Special rates – all day, every day!

ChatCard users can take advantage of competitive rates, offered 24 hours a day, 365 days per year. Crewmembers no longer have to wait until “off-peak” periods to call home.

* The best option is to add a separate phone in the crew quarters. By provisioning the Inmarsat terminal, crew handsets can be set to dial only the ChatCard platform.

Key features

- Multiple services with one card – available with the following Inmarsat services: FleetBroadband, Fleet One, FleetPhone, IsatPhone – postpaid and prepaid, Fleet 77 postpaid only.
- ChatCard and eChatCard options - ChatCard is a standard prepaid card with a scratch-off PIN. e-ChatCard is a fast, cost-effective format that can deliver PINs electronically in a PDF document or in an Excel sheet or text file.
- Multiple denominations - Standard ChatCards are available in 250, 500, or 750 units, providing 35, 71, and 142 minutes of talk time respectively (FleetBroadband, Fleet One and FleetPhone).
- Multiple languages - For voice calls, the default prompt language is English. French and Spanish options are also available. Additional languages can be added on request.
- Fast and easy credit top-up – Instant electronic reloads using the ChatCard Online web portal.
- Balance information - Low-balance warnings at 60 and 30 seconds; remaining units announced on each call.
- Card validity – Physical ChatCards will expire one year after the first call usage, or one year after the last reload. eChatCards will expire one year after issue, or one year after the last reload.



Service	Units per minute rate 24/7/365
FleetBroadband	7
Fleet One	7
FleetPhone	7
Fleet 33, 55 and 77	10
IsatPhone	11

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