IsatPhone²

QUICK START GUIDE

inmarsat.com/isatphone

inmarsat
The mobile satellite company
IsatPhone²

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Programmable assistance button
Ear piece
Ambient light sensor
LED tracking indicator
LED status indicator
Handsfree rest
Tracking button
Volume up key
Volume down key
Screen
Right selection key
Navigation keys
Left selection key
Call button
Centre selection key
End button
Handsfree rest
Keypad
Microphone
Micro USB port
USB/audio protective cover
2.5mm audio connector
Strap attachment point
LED status indicators

Signal strength
Product name
Inmarsat
Network
05:56
Local time
Battery
Alarm active
New voicemail
Unread message
Active profile
Status bar
Info
Information shortcut
Menu
Left selection label
Contacts
Right selection label
Insert the SIM card

• If the battery is in place, lift it out.
• Slide the catch down on the SIM holder and flip it outwards.
• Make sure the angled corner of your SIM card is on your left and slide it into the holder.
• Flip the holder back into place and slide the catch back up.
• Insert the battery.

Charge the battery

Connect the charger to a power source and the micro USB connector to the port at the base of the phone.

Switch on

Hold down the red key 📞 until the screen lights up. The first time you use your phone, use the navigation keys to select your language and set the time zone. To switch off, hold down the red key 📞 until the screen shuts down.
Connect to the satellite

Stand outside in a place where there are no obstacles between you and the sky. Fully deploy the handset antenna and point it upwards. To register to the Inmarsat network, your handset must acquire a GPS fix and simultaneously find the Inmarsat network. This happens automatically (see User Guide).

When the handset is registered to the network, the name Inmarsat is displayed beside the signal strength indicator. To send and receive calls, at least two indicator bars must be filled. If signal strength is too low, on-screen instructions will help you to improve it (see User Guide).

Note: Before you make a call, your phone needs a GPS fix so it can be located by the satellite. This happens automatically, but if a new GPS fix is needed, the icon will be displayed. Place the phone in the open with a clear view of the sky until the icon disappears.
Make a call

Enter the full international number by dialling +, country code, area code (without the leading 0), telephone number and press the green key. e.g. +44 1621 123456. To end a call, press the red key.

Answer a call

When your phone rings, press the green key. Remember, to receive a call, you must be connected to the satellite with the phone antenna pointing upwards.

Listen to voicemail

Hold down the key and you will automatically be connected to your voicemail. Alternatively, call +870 772 001 899 and press the green key.

Incoming call alerts

The handset has the capability to alert you to incoming calls and text messages when the antenna is stowed or the satellite signal reception is limited. Whenever you switch the handset on and deploy the antenna, the handset attempts to register to the network (see Connect to the satellite). If successful, the screen displays Ready for service and the two status LEDs change to green. After successful registration, you can stow the antenna. The status LEDs will change to amber to show that the handset is monitoring the network for incoming call alerts.

Further information

Please refer to the USB drive provided, which contains a full User Guide and applications for Contact Synchronisation, Firmware Upgrades and USB Drivers. Also available at inmarsat.com/isatphone

Your phone number:

Your Service Provider’s number: