



## Key benefits

- 1** Use your prepaid balance to make calls with no charges to the vessel
- 2** Unique PIN numbers for extra caller security
- 3** Simple crew experience – one combined account across Inmarsat services

## ChatCard

### Pre-paid satellite phone cards for seafarers

ChatCard is Inmarsat's electronic pre-paid calling service and provides an opportunity for seafarers to stay in touch with family and friends while at sea through voice calling.

These pre-paid calling cards offer flexible calls, anywhere, anytime; and with no hidden charges you only pay for the airtime you use.

ChatCard is available as a value-added service to Fleet Xpress.

### Easy to use

Seafarers can now use their pre-paid ChatCards across vessels having Inmarsat's host of maritime services.

Follow the simple 5 step process to make a call using ChatCard:

- 1** Pick up your Fleet Xpress handset of the crew calling line
- 2** Press 1 for Crew Call or 2 for ChatCard  
When placing a call from any other Inmarsat service, dial 75# or 64# to reach the ChatCard system
- 3** Enter your 11-digit ChatCard number followed by the # key
- 4** The number of units remaining on your card will be announced and you will be prompted to press 9 to place a call
- 5** Dial the full international telephone number, starting with the country code (do not dial "00")

### Key features

- Available in multiple denominations – 250, 500, or 750 units. Talk time varies depending on which country you call and the Inmarsat service being used. Please refer to the zone and pricing list.
- Low and remaining balance alerts announced after the call.
- ChatCards will expire one year after issue or one year after the last recharge
- One card, multiple services – ChatCard can be used across vessels having Inmarsat services: Fleet Xpress and FleetBroadband
- When using ChatCard on a Fleet Xpress primary handset, on transition to the FleetBroadband backup the caller will need to redial using the FleetBroadband handset.

## Chat Card zones and pricing from Fleet Xpress

Zone 1			
Andorra (Fixed)	Faroe Islands	Korea South	Portugal (Fixed)
Argentina (Cellular)	France	Kuwait	Puerto Rico
Australia	French Guiana (Fixed)	Laos	Romania
Austria (Fixed)	Germany	Liechtenstein	Russia (Fixed)
Bangladesh	Gibraltar	Malaysia	Singapore
Belgium (Fixed)	Greece (Cellular)	Malta	Slovakia
Brazil	Greece (Fixed)	Martinique	Spain (Fixed)
Brunei	Greenland	Mayotte Islands (Fixed)	Sweden
Cambodia	Guadeloupe	Mexico	Switzerland (Fixed)
Canada	Guam	Monaco (Fixed)	Taiwan (Fixed)
Chile	Hong Kong	Mongolia	Thailand
China	Iceland	Morocco (Fixed)	Turkey (Fixed)
Colombia	India	Netherlands	United Kingdom
Costa Rica (Fixed)	Indonesia (Fixed)	New Zealand	Uruguay (Fixed)
Curacao	Ireland	Norway (Fixed)	US Virgin Islands
Czech Republic	Israel	Pakistan (Cellular)	USA
Denmark	Italy (Fixed)	Panama (Fixed)	USA Hawaii
Dominican Republic (Fixed)	Japan	Peru (Cellular)	Vatican City
Estonia (Fixed)	Kazakhstan	Peru (Fixed)	Venezuela

Zone 2			
Algeria (Fixed)	French Guiana (Cellular)	Mayotte Islands (Cellular)	Saudi Arabia
Andorra (Cellular)	Gibraltar	Mozambique	South Africa
Angola (Fixed)	Guatemala	Myanmar	Spain (Cellular)
Aruba (Fixed)	Hungary	Namibia (Fixed)	Sri Lanka
Bahrain	Indonesia (Cellular)	Nepal	Sudan
Bhutan	Iran	Nigeria	Taiwan (Cellular)
Bonaire and Curacao	Jordan	Norway (Cellular)	Tajikistan
Bulgaria (Cellular)	Kenya	Oman	Turkey (Cellular)
Bulgaria (Fixed)	Kyrgyzstan	Palestine	Turkmenistan
Costa Rica (Cellular)	Latvia	Panama (Cellular)	Ukraine
Croatia (Fixed)	Lebanon	Philippines	Uruguay (Cellular)
Cyprus	Lithuania (fixed)	Poland	Uzbekistan
Dominican Republic (Cellular)	Macao	Portugal (Cellular)	Vietnam
Egypt	Macedonia (Fixed)	Qatar	Yemen
El Salvador	Mauritius	Russia (Cellular)	Zimbabwe (Fixed)

Zone 3			
Afghanistan	Croatia (cellular)	Iraq	Reunion
Albania (fixed)	East Timor	Italy (cellular)	Rwanda
American Samoa	Ecuador (cellular)	Jamaica	Serbia and Montenegro (fixed)
Angola (cellular)	Ecuador (fixed)	Liberia	Slovenia (fixed)
Anguilla	Eritrea	Libya	St. Kitts and Nevis
Antigua & Barbuda	Estonia (cellular)	Lithuania (cellular)	St. Lucia
Armenia	Ethiopia	Luxembourg	St. Vincent and The Grenadines
Aruba (cellular)	Fiji	Macedonia (cellular)	Suriname
Austria (cellular)	Finland	Montenegro (fixed)	Switzerland (cellular)
Azerbaijan	French Polynesia	Namibia (cellular)	Syria (fixed)
Bahamas	Georgia	New Caledonia	Trinidad & Tobago
Barbados	Ghana	Nicaragua	Turks & Caicos Islands
Belarus	Grenada	Niger	United Arab Emirates
Belgium (cellular)	Guyana	Northern Marina Island	
Bermuda	Haiti	Pakistan (fixed)	
Bosnia & Herzegovina (fixed)	Honduras	Palau	

Zone 4			
Albania (cellular)	Gabon	Moldova	Somalia
Algeria (cellular)	Guinea	Monaco (cellular)	St. Pierre and Miquelon
Ascension	Guiner Bissau	Montenegro (fixed)	Swaziland
Bosnia & Herzegovina (cellular)	Ivory Coast	Montserrat	Syria (cellular)
Burundi	Korea North	Morocco (cellular)	Tanzania
Cameroon	Lesotho	San Marino (cellular)	Togo
Central African Republic	Madagascar	San Marino (fixed)	Uganda
Congo	Malawi	Senegal	Wallis & Futuna
Djibouti	Mali	Serbia & Montenegro (cellular)	Zambia
DR Congo	Mauritania	Sierra Leone	Zimbabwe (cellular)
Equatorial Guinea	Micronesia	Slovenia (cellular)	

Zone 5			
Chad	Gambia	Papua New Guinea	Tonga
Comoros	Kiribati	Sao Tome and Principe	Tunisia
Cook Islands	Maldives	Seychelles	Tuvalu
Cuba	Marshall Islands	Solomon Islands	Vanuatu
Diego Garcia	Nauru	St. Helena	Western Samoa
Falkland Islands	Niue Island	Tokelau	

Zone 6	
Antarctica	

## Pricing table - Fleet Xpress

Zone	Units per minute*	List Price (US \$)
1	1.4	0.18
2	3.1	0.40
3	5	0.65
4	8.5	1.11
5	19	2.47
6	54	7.02

## Pricing table - Other services

Service	Units per minute*	List Price (US \$)
FleetBroadband	7	0.91
Fleet One	7	0.91
FleetPhone	7	0.91
IsatPhone	11	1.43

\*The same rates apply all day, every day all year

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