



## Key benefits

- 1** Use your prepaid balance to make calls with no charges to the vessel
- 2** Unique PIN numbers for extra caller security
- 3** Simple crew experience – one combined account across Inmarsat services

## ChatCard

### Pre-paid satellite phone cards for seafarers

ChatCard is Inmarsat's electronic pre-paid calling service and provides an opportunity for seafarers to stay in touch with family and friends while at sea through voice calling.

These pre-paid calling cards offer flexible calls, anywhere, anytime; and with no hidden charges you only pay for the airtime you use.

ChatCard is available as a value-added service to Fleet Xpress including Fleet Edge Customers.

### Easy to use

Seafarers can now use their pre-paid ChatCards across vessels having Inmarsat's host of maritime services.

Follow the simple 4 step process to make a call using ChatCard:

- 1 Pick up your Fleet Xpress handset of the crew calling line**
- 2 Press 1 for Crew Call or 2 for ChatCard**  
When placing a call from any other Inmarsat service, dial 75# or 64# to reach the ChatCard system
- 3 Enter your 11-digit ChatCard number followed by the # key**
- 4 The number of units remaining on your card will be announced and you will be prompted to press 9 to place a call**
- 5 Dial the full international telephone number, starting with the country code (do not dial "00")**

### Key features

- Available in multiple denominations – 250, 500, or 750 units. Talk time varies depending on which country you call and the Inmarsat service being used. Please refer to the zone and pricing list.
- Low and remaining balance alerts announced after the call.
- ChatCards will expire one year after issue or one year after the last recharge
- One card, multiple services – ChatCard can be used across vessels having Inmarsat services: Fleet Xpress and FleetBroadband
- When using ChatCard on a Fleet Xpress primary handset, on transition to the FleetBroadband backup the caller will need to redial using the FleetBroadband handset.

## Chat Card zones and pricing from Fleet Xpress including Fleet Edge

Zone 1			
Andorra (Fixed)	France	Kuwait	Puerto Rico
Argentina (Cellular)	French Guiana (Fixed)	Laos	Romania
Australia	Germany	Liechtenstein	Singapore
Austria (Fixed)	Gibraltar	Malaysia	Slovakia
Bangladesh	Greece (Cellular)	Malta	Spain (Fixed)
Belgium (Fixed)	Greece (Fixed)	Martinique	Sweden
Brazil	Greenland	Mayotte Islands (Fixed)	Switzerland (Fixed)
Brunei	Guadeloupe	Mexico	Taiwan (Fixed)
Cambodia	Guam	Monaco (Fixed)	Thailand
Canada	Hong Kong	Mongolia	Turkey (Fixed)
Chile	Iceland	Morocco (Fixed)	United Kingdom
China	India	Netherlands	Uruguay (Fixed)
Colombia	Indonesia (Fixed)	New Zealand	US Virgin Islands
Costa Rica (Fixed)	Ireland	Norway (Fixed)	USA
Czech Republic	Israel	Pakistan (Cellular)	USA Hawaii
Denmark	Italy (Fixed)	Panama (Fixed)	Vatican City
Dominican Republic (Fixed)	Japan	Peru (Cellular)	Venezuela
Estonia (Fixed)	Kazakhstan	Peru (Fixed)	
Faroe Islands	Korea South	Portugal (Fixed)	

Zone 2			
Algeria (Fixed)	Gibraltar	Myanmar	Spain (Cellular)
Andorra (Cellular)	Guatemala	Namibia (Fixed)	Sri Lanka
Angola (Fixed)	Hungary	Nepal	Sudan
Aruba (Fixed)	Indonesia (Cellular)	Nigeria	Taiwan (Cellular)
Bahrain	Iran	Norway (Cellular)	Tajikistan
Bhutan	Jordan	Oman	Turkey (Cellular)
Bulgaria (Cellular)	Kenya	Palestine	Turkmenistan
Bulgaria (Fixed)	Kyrgyzstan	Panama (Cellular)	Ukraine (Fixed)
Costa Rica (Cellular)	Latvia	Philippines	Uruguay (Cellular)
Croatia (Fixed)	Lebanon	Poland	Uzbekistan
Cyprus	Macao	Portugal (Cellular)	Vietnam
Dominican Republic (Cellular)	Macedonia (Fixed)	Qatar	Yemen
Egypt	Mauritius	Russia (Fixed)	Zimbabwe (Fixed)
El Salvador	Mayotte Islands (Cellular)	Saudi Arabia	
French Guiana (Cellular)	Mozambique	South Africa	

Zone 3			
Afghanistan	Croatia (cellular)	Italy (cellular)	Russia (cellular)
Albania (fixed)	East Timor	Jamaica	Rwanda
American Samoa	Ecuador (cellular)	Liberia	Serbia and Montenegro (fixed)
Angola (cellular)	Ecuador (fixed)	Libya	Slovenia (fixed)
Anguilla	Eritrea	Lithuania	St. Kitts and Nevis
Antigua & Barbuda	Estonia (cellular)	Luxembourg	St. Lucia
Armenia	Ethiopia	Macedonia (cellular)	St. Vincent and The Grenadines
Aruba (cellular)	Fiji	Montenegro (fixed)	Suriname
Austria (cellular)	French Polynesia	Namibia (cellular)	Switzerland (cellular)
Azerbaijan	Georgia	New Caledonia	Syria (fixed)
Bahamas	Ghana	Nicaragua	Trinidad & Tobago
Barbados	Grenada	Niger	Turks & Caicos Islands
Belarus	Guyana	Northern Marina Island	Ukraine (cellular)
Belgium (cellular)	Haiti	Pakistan (fixed)	United Arab Emirates
Bermuda	Honduras	Palau	
Bosnia & Herzegovina (fixed)	Iraq	Reunion	

## Zone 4

Albania (cellular)	Finland	Micronesia	Slovenia (cellular)
Algeria (cellular)	Gabon	Moldova	Somalia
Ascension	Guinea	Monaco (cellular)	St. Pierre and Miquelon
Bosnia & Herzegovina (cellular)	Guinea Bissau	Montenegro (fixed)	Swaziland
Burundi	Ivory Coast	Montserrat	Syria (cellular)
Cameroon	Korea North	Morocco (cellular)	Tanzania
Central African Republic	Lesotho	San Marino (cellular)	Togo
Congo	Madagascar	San Marino (fixed)	Uganda
Djibouti	Malawi	Senegal	Wallis & Futuna
DR Congo	Mali	Serbia and Montenegro (cellular)	Zambia
Equatorial Guinea	Mauritania	Sierra Leone	Zimbabwe (cellular)

## Zone 5

Chad	Gambia	Papua New Guinea	Tonga
Comoros	Kiribati	Sao Tome and Principe	Tunisia
Cook Islands	Maldives	Seychelles	Tuvalu
Cuba	Marshall Islands	Solomon Islands	Vanuatu
Diego Garcia	Nauru	St. Helena	Western Samoa
Falkland Islands	Niue Island	Tokelau	

## Zone 6

Antarctica
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Zone	Units per minute	List Price (US \$)
1	1.4	0.18
2	3.1	0.4
3	5	0.65
4	8.5	1.11
5	19	2.47
6	54	7

## Pricing table

Service	Units per minute rate 24/7/365
FleetBroadband	7
Fleet One	7
FleetPhone	7
Fleet 77	10
IsatPhone	11

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