

1 November 2016

Dear Valued Customer,

**Reminder notice: AmosConnect 8 End of Life (EOL)**

We are committed to provide the highest quality of products and services to our customers. As the leading provider of global mobile satellite communications, Inmarsat understands that technology evolves and products will ultimately reach the end of their useful life.

Earlier this year we wrote to you to inform you that as part of our email modernisation programme, we will be discontinuing our AmosConnect 8 email service:

- Effective 30 June 2017 we will be discontinuing the availability and support of AmosConnect 8. AmosConnect 7 will continue as the primary product offering.
- Effective 1 December 2016 upgrades and new installations of AmosConnect 8 are not permitted. Current AmosConnect 8 subscribers can continue to use this service.
- Effective 1 July 2016 we introduced a maintenance fee for AmosConnect 7 and AmosConnect 8 per ship. The AmosConnect system was designed to have a single Post Office ID (POID) per ship, on the basis that one POID can serve multiple shipboard users. If customers install multiple POIDs on a single ship, a maintenance fee applies for each POID.
- There is no maintenance fee for AmosConnect basic accounts. However, customers are advised that Inmarsat plans to limit capabilities of this service in the near future.

As a valued AmosConnect 8 customer, we are writing to remind you that you will need to review your email requirements and migrate to an alternative solution which could be Inmarsat's AmosConnect 7 email service, or an email solution from one of our approved partners listed below.

| Partner     | Product      | Website  |
|-------------|--------------|--|
| GT Maritime | GT Mail Plus | <a href="http://www.gtmaritime.com">www.gtmaritime.com</a> |
| Spectec     | AMOS Mail    | <a href="http://www.spectec.net">www.spectec.net</a>       |

If you are interested in learning more about the services offered by our approved email service partners and how their solutions could be integrated with your specific on board set up, we can assist by introducing you to these partners for evaluation of their products.

**What should I do next?**

If you are using AmosConnect 8, we recommend you review your options as highlighted above before 30 June 2017, when the service will be discontinued.

**More information**

For further information, please contact your Inmarsat Maritime Account Manager or email [maritime@inmarsat.com](mailto:maritime@inmarsat.com).

Kind regards

Product Management Team  
Inmarsat Maritime