installing the USB drivers

You will need to install the USB drivers on your PC before installing the contact synchronisation and firmware upgrade tools. Installing the USB drivers also reduces your phone’s charging time.

To install the USB drivers on your PC, perform the following procedure:

1. Select software > USB drivers from the CD.

2. Click Install. The Software Installation dialogue box appears.

3. Click Continue Anyway. Although the application has not passed Windows Logo testing, it is safe to continue with the installation. Proceed by clicking Continue Anyway.

   Note: The Software Installation dialogue box may appear several times.

4. Click Continue Anyway every time it appears.

5. Click OK. The drivers are successfully installed.
To install the new hardware, perform the following procedure:

1. Connect your IsatPhone to your PC with the supplied USB cable. If your phone is not switched on, switch it on now.

When the USB cable is connected, the following pop-up will be displayed: ‘New hardware found: IsatPhone Pro Composite Device.’

The Found New Hardware Wizard appears. Select No, not this time and click Next.

2. Select Install from a list or specific location (Advanced) and click Next.

3. Select Don’t search. I will choose the driver to install and click Next.
Click **Next** again.

The **Hardware Installation** dialogue box appears.

Click **Continue Anyway**.

The **Found New Hardware Wizard** installs the software.
Repeat the instructions from point number (1) as many times as prompted by your PC in order to load each USB driver. On finishing, you may be asked to restart your PC for the changes to take effect. Click Yes. Your PC will automatically restart.